



BELLADERM MEDSPA FINANCIAL POLICIES

FINANCIAL POLICIES

- As patients contemplate aesthetic medical spa treatments, they frequently need information about the financial aspects of their treatment and the various payment methods available to them. Our staff members are specially trained in the financial options available to our patients, and they are readily available to assist you with these issues in any way that you may require.
- Because we provide elective cosmetic procedures, the care provided at Belladerm MedSpa is not covered by any medical insurance programs, and we do not participate in any such plans.

PAYMENT OPTIONS

- Payment for all medical spa procedures is due at the time of the treatment. For specially packaged or grouped treatments, payment for the entire package is due at the time of the first scheduled treatment. **A credit card may be required to reserve an appointment for treatment scheduled in advance.** We provide several payment options which may be used individually or combined according to your desires:
- **CASH—We do not accept personal checks.**
- **MAJOR CREDIT CARDS:** VISA, MasterCard, American Express and Discover
- **CARE CREDIT & GREENSKY PATIENT FINANCING:** Can be used for larger purchases. You can apply on line or we can do it for you!

CANCELLATION AND REFUNDS

- We understand that a situation may arise that could force you to cancel or postpone your treatment. Please understand that such changes affect not only our staff but our other patients as well, and we therefore request your courtesy and concern. If you need to cancel your appointment, please allow **24 hours** to notify us of the cancellation. Should we receive less than 24 hours of notification, or should you fail to keep your appointment, your credit card may be charged for the visit.
- **THERE CAN BE NO REFUNDS FOR SERVICES ALREADY PROVIDED.** If a package or series of treatments has begun, these services will be considered to have been rendered even though the full series may not have been completed. Should you wish to discontinue your treatment during a series, credit for the unused treatments at the discounted package price may be extended and may be used to purchase other treatments or products offered by Belladerm MedSpa.
- There will be no refunds on any product or service after **30 days**.

REVISIONAL TREATMENT OR TREATMENT OF COMPLICATIONS

- The practice of medicine and surgery is not an exact science, and medical spa treatments are the practice of medicine. Although good results are anticipated, **there can be no guarantee or warranty, expressed or implied, by anyone as to the actual results you may get.** Occasionally, additional treatments and/or treatment for problems or complications may be required. These could result in additional charges for which you may be responsible. Your insurance, if you have it, may or may not cover the expenses related to actual complications or other medically related problems arising out of treatment at Belladerm MedSpa.

Financial Policies are subject to change without notice. If you have any questions or need assistance with any financial matters relating to your treatment, please contact the Medical Spa Coordinator for help.

Signature: _____ **Date:** _____